Home Page
After registration is confirmed, members can log into the portal. From the Home page, members have fast, easy access to information about their personal medical information and health plan.

Top Menu Navigation
Throughout the portal, the top menu navigation is constant. To browse more pages within the portal, select a menu and then click on a sub-category to navigate to the page.

Open Message Center
Secure Forms are sent to your Message Center. Members can open, read and reply to messages via the Message Center.

Provider Directory
Members can search and view doctors through the Provider Directory. Members can access this by selecting Provider Directory from the Find a Doctor menu or from the Find a Doctor quick link located on the home page.
Find a Doctor
Members can search and view doctors nearby with the Find a Doctor search.

Print ID Card
You can print your ID cards. From your homescreen, click on the Benefits tab. Select Eligibility & Spending and click Print ID Card.

Request ID Card
You can view your ID cards and request that they be mailed to your home. Find your member information on the right of the home screen and select My ID Cards.

Your ID Card(s) will be sent to the address we have on file. To change your address, you will need to complete and submit the "Change Contact Information" request. Please Note: Your changes will not be processed until the "Submit" button is selected.
Benefits > Eligibility & Spending Summary
You can view and search your eligibility and spending summary by clicking on the **Benefits** tab. You will see the details of your account, including benefit plan information, the option to print an ID card, dependents on the policy and accumulators.

Benefits and Eligibility as of 18 Mar 2020

**Benefit Plan Information**
- **Carrier:**
- **Product:**
- **Network:**
- **Group:**
- **Benefit Plan:**

**Dependents**
<table>
<thead>
<tr>
<th>Name</th>
<th>Birth Date</th>
<th>Gender</th>
<th>Member ID</th>
<th>SSN</th>
<th>Relationship</th>
<th>PCP</th>
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</thead>
</table>

**Benefits**

**In Network Ind Deductible**

**Accumulators**

<table>
<thead>
<tr>
<th>Deductible</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family + In Network</td>
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</tr>
<tr>
<td>$0.00 Used</td>
<td>$5000.00</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Deductible</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>In Network</td>
<td>$2500.00</td>
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<tr>
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