

# Institutes of Quality<sup>®</sup> — Behavioral Health Quality care made simple

As a member, you have access to facilities that specialize in treating substance abuse. We call these our Institutes of Quality<sup>®</sup> (IOQ). Facilities earn this status for excellent care and a commitment to continuous improvement. As a result, you get value and high-quality care.

To become IOQ designated, facilities must meet strict criteria. These include:

- Offering daily access to medical care
- Involving family and significant others in the treatment
- Measuring treatment progress and outcomes
- Maintaining accreditation from a recognized body

## **Your plan may require preauthorization**

You may need preauthorization – or pre-approval – for these services. That means you or your doctor must get our permission ahead of time. Please refer to your plan documents. Some of the listed facilities may not have providers that participate in your plan. You may have to pay more if you use a center that does not have participating providers. Please call the number on the back of your ID card to find out more information.

**ARIZONA**

**Chandler Valley Hope**  
501 North Washington St  
Chandler, AZ 85225  
480-899-3335

**CALIFORNIA**

**Cornerstone of Southern California**  
1950 East 17th Street  
Santa Ana, CA 92705  
714-541-4300

**Cornerstone of Southern California**  
13671 Rosalind Street  
Tustin, CA 92780  
714-541-4300

**Cornerstone of Southern California**  
13672 Yorba Street  
Tustin, CA 92780  
714-541-4300

**Cornerstone of Southern California**  
13681 Yorba Street  
Tustin, CA 92780  
714-541-4300

**Cornerstone of Southern California**  
13682 Yorba Street  
Tustin, CA 92980  
714-541-4300

**Hazelden- Betty Ford**  
10700 Santa Monica Blvd  
Suite 310  
Los Angeles, CA 90025  
310-307-7053

**Hazelden- Betty Ford**  
39000 Bob Hope Drive  
Rancho Mirage, CA 92270  
706-773-4100

**FLORIDA**

**The Retreat at Palm Beach County**  
6426 Melaleuca Lane  
Greenacres, FL 33463  
561-444-3512

**The Retreat at Palm Beach County**  
4020 Lake Worth Road  
Palm Springs, FL 33461  
561-969-6934

**Turning Point of Tampa**  
6227 Sheldon Road  
Tampa, FL 33615  
(800) 397-3006

**Turning Point of Tampa**  
6311 Sheldon Road  
Tampa, FL 33615  
(800) 397-3006

**GEORGIA**

**Blue Ridge Mountain Recovery Center**  
1380 Howell Bridge Rd  
Ball Ground, GA 30107  
678-454-6440

**ILLINOIS**

**Rosecrance-Fox**  
1801 Fox Drive  
Champaign, IL 61820  
217-398-8080

**Rosecrance Dakota Center**  
620 Dakota Street  
Crystal Lake, IL 60012  
815-387-1000

**Rosecrance Inc.-Berry Campus**  
8616 Northern Avenue  
Rockford, IL 61107  
815-332-8003

**Rosecrance Inc.-Crusader Community Health**  
1200 West State Street  
Rockford, IL 61102  
815-490-1600

**Rosecrance Inc.-Frankfort Office**  
20635 Abbey Woods Court  
North  
Suite 310  
Frankfort, IL 60423  
815-391-1000

**Rosecrance Inc.-Griffin Williamson**  
1601 University Drive  
Rockford, IL 61107  
815-391-1000

**Rosecrance Inc.-Harrison Campus**  
3815 Harrison Avenue  
Rockford, IL 61108  
815-391-1000

**Rosecrance Inc.-Ware Center**  
2704 North Main Street  
Rockford, IL 61103  
815-968-9300

**Rosecrance LaGrange**  
47 6th Avenue  
Suite L  
La Grange, IL 60525  
708-469-7912

**Rosecrance Lakeview OP Clinic**  
3701 North Ashland Avenue  
Chicago, IL 60613  
773-975-4047

**Rosecrance, Inc.**  
122 West Hill Street  
Champaign, IL 61820  
217-356-7576

**Rosecrance, Inc.**  
422 Tracy Court  
Crystal Lake, IL 60014  
815-363-6132

**Rosecrance, Inc.-Belvidere Clinic**  
915 Alexandra Drive  
Belvidere, IL 61008  
888-928-5278

**Rosecrance, Inc.-McHenry County**  
4501 Prime Pkwy.  
McHenry, IL 60050  
815-363-6132

**Rosecrance, Inc.-Northbrook Office**  
1200 Shermer Road  
Suite 109  
Northbrook, IL 60062  
888-928-5278

**Rosecrance-Crane**  
1300 Crane Avenue  
Rantoul, IL 61866  
217-398-8080

**Rosecrance-Danville**  
1222 East Voorhees Street  
Danville, IL 61834  
217-477-4500

**Rosecrance-Des Plaines**  
701 Lee Street  
Des Plaines, IL 60016  
847-795-5680

**Rosecrance-Healey**  
614 West Healey Street  
Champaign, IL 61820  
217-398-1658

**Rosecrance-Killarney**  
718 Killarney Street  
Urbana, IL 61801  
815-387-5680

**Rosecrance-Lincolnshire**  
1112 Lincolnshire Drive  
Champaign, IL 61821  
217-355-1697

**Rosecrance-Market**  
502 North Market Street  
Champaign, IL 61820  
217-373-2428

**Rosecrance-Mulberry**  
605 Mulberry Street  
Rockford, IL 61103  
815-720-4960

**Rosecrance-Naperville Center**  
2135 City Gate Lane  
Suite 300  
Naperville, IL 60563  
888-928-5278

**Rosecrance-Springfield**  
401 West Springfield Avenue  
Champaign, IL 61820  
217-398-8464

**Rosecrance-Walnut**  
801 North Walnut Street  
Champaign, IL 61820  
217-373-2430

**Rosecrance-Washington**  
70 East Washington Street  
Champaign, IL 61820  
217-398-7785

**Rosecrance-West State Street**  
526 West State Street  
Rockford, IL 61101  
815-516-2600

**MINNESOTA**

**Hazeldon Betty Ford**  
15251 Pleasant Valley Road  
Center City, MN 55012  
855-514-6442

**Hazeldon Betty Ford**  
1107 Halzeltine Blvd  
Suite 300  
Chaska, MN 55318  
855-514-6442

**Hazeldon Betty Ford**  
7001 East Fish Lake Road  
Maple Grove, MN 55311  
855-514-6442

**Hazeldon Betty Ford**  
11505 36th Avenue North  
Plymouth, MN 55441  
855-514-6442

**Hazeldon Betty Ford**  
680 Steward Ave  
St. Paul, MN 55102  
855-514-6442

**NEW YORK**

**Arms Acres**  
3584 Jerome Avenue  
Bronx, NY 10467  
800-989-6446

**Arms Acres**  
21 Old Route 6  
Carmel, NY 10512  
800-989-6446

**Arms Acres**  
75 Seminary Hill Road  
Carmel, NY 10512  
845-225-3400

**Arms Acres**  
80-02 Kew Gardens Road  
Kew Gardens, NY 11415  
800-989-6446

**OREGON**

**Hazelden- Betty Ford**  
6600 Southwest 105th  
Avenue  
Suite 120  
Beaverton, OR 97008  
503-644-7300

**Hazelden- Betty Ford**  
1901 Esther Street  
Newburg, OR 97132  
800-333-7007

**PENNSYLVANIA**

**Gateway Rehabilitation Center**  
100 Moffett Run Rd  
Aliquippa, PA 15001  
724-378-4461

**Gateway Rehabilitation Center**  
262 Ohio River Blvd  
Baden, PA 15005  
724-876-0480

**Gateway Rehabilitation Center**  
212 Outlet Way  
Greensburg, PA 15601  
724-853-7300

**Gateway Rehabilitation Center**  
508 South Church St  
Mount Pleasant, PA 15666  
724-365-4020

**Gateway Rehabilitation Center**  
1016 Greentree Rd  
Pittsburgh, PA 15220  
412-928-5940

**Gateway Rehabilitation Center**  
1360 Old Freeport Rd  
Pittsburgh, PA 15238  
412-963-7077

**Gateway Rehabilitation Center**  
470 Streets Run Rd  
Suite 202  
Pittsburgh, PA 15236  
412-466-7734

**Gateway Rehabilitation Center**  
5818 Forbes Ave  
Pittsburgh, PA 15217  
412-697-0928

**Gateway Rehabilitation Center**  
777 Penn Center Blvd  
Pittsburgh, PA 15235  
412-373-2234

**Gateway Rehabilitation Center**  
105 Bradford Rd  
Wexford, PA 15090  
724-776-4844

**Livengrin Foundation**  
4833 Hulmeville Rd  
Bensalem, PA 19020  
215-638-5200

**Livengrin Foundation**  
31 South Commerce Way  
Bethlehem, PA 18017  
610-264-5521

**Livengrin Foundation**  
252 West Swamp Rd  
Doylestown, PA 18901  
215-340-1765

**Livengrin Foundation**  
550 Pinetown Rd  
Fort Washington, PA 19034  
215-540-8301

**Livengrin Foundation**  
195 Bristol Oxford Valley Rd  
Langhorne, PA 19047  
215-638-5266

**Livengrin Foundation**  
9140 Academy Road  
Philadelphia, PA 19114  
215-335-3419

**Mirmont Alcohol  
Rehabilitation**  
600 Abbott Drive  
Broomal, PA 19008  
484-476-1800

**Mirmont Alcohol  
Rehabilitation**  
825 Springdale Road  
Exton, PA 19341  
484-565-1130

**Mirmont Alcohol  
Rehabilitation**  
100 Yeardsley Mill Road  
Media, PA 19063  
610-744-1400

**Penn Foundation**  
807 Lawn Ave  
Sellersville, PA 18960  
215-257-6551

**Retreat at Lancaster  
County**  
333 South 7th Street  
Akron, PA 17501  
717-859-8000

**Retreat at Lancaster  
County**  
1170 South State Street  
Ephrata, PA 17522  
717-859-8000

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**TENNESSEE**

**Cumberland Heights - Mt.  
Juliet**  
541 North Mt. Julian Rd  
Suite 2103  
Mt. Juliet, TN 37122  
615-352-1757

**Cumberland Heights -  
Spring Hill**  
220 Town Center Pkwy  
Spring Hill, TN 37174  
615-352-1757

**Cumberland Heights  
Community Recovery**  
1701 17th Ave South  
Nashville, TN 37212  
615-352-1757

**Cumberland Heights  
Foundation-Chattanooga**  
6650 East Brainerd Rd  
Chattanooga, TN 37421  
615-352-1757

**Cumberland Heights  
Foundation-Cool Springs/  
Brentwood**  
7105 Crossroads Blvd  
Brentwood, TN 37027  
615-352-1757

**Cumberland Heights  
Foundation-Hermitage**  
3441 Lebanon Rd  
Hermitage, TN 37076  
615-352-1757

**Cumberland Heights  
Foundation-Jackson**  
130C Stonebridge Blvd  
Jackson, TN 38305  
615-352-1757

**Cumberland Heights  
Foundation-Murfreesboro**  
745 South Church Street  
Murfreesboro, TN 37130  
615-352-1757

**Cumberland Heights  
Foundation-Smyrna**  
1450 Sam Davis Rd  
Suite 180  
Smyrna, TN 37167  
615-352-1757

**Cumberland Heights  
Hospital**  
8283 River Road Pike  
Nashville, TN 37209  
615-352-1757

**Cumberland Heights  
Outpatient Services-  
Gallatin**  
1531 Hunt Blvd  
Suite 300  
Gallatin, TN 37066  
615-352-1757

**Cumberland Heights-  
Crossville**  
66 Hermans Lane  
Crossville, TN 38555  
615-352-1757

**Cumberland Heights-  
Music Row**  
1619 17th Avenue South  
Nashville, TN 37212  
615-352-1757

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**TEXAS**

**Grapevine Valley Hope**  
2300 William D. Tate Ave  
Grapevine, TX 76051  
807-424-9013

**La Hacienda College  
Station**  
702 University Drive  
College Station, TX 77840  
1-800-749-6160

**La Hacienda Solutions**  
2100 Kramer Lane  
Austin, TX 78758  
1-800-749-6160

**La Hacienda Treatment  
Center**  
145 La Hacienda Way  
Hunt, TX 78027  
1-800-749-6160

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**VIRGINIA**

**Phoenix House Mid-  
Atlantic - adolescent  
center**  
3100 Arlington Blvd  
Arlington, VA 22204  
703-841-0703

**Phoenix House Mid-  
Atlantic - men's center**  
521 North Quincy Street  
Arlington, VA 22203  
703-841-0703

**Phoenix House Mid-  
Atlantic - outpatient  
center**  
200 North Glebe Rd  
Suite 104  
Arlington, VA 22203  
703-841-0703

**Phoenix House Mid-  
Atlantic - outpatient  
center**  
3915 Old Lee Hwy  
Suite 21D  
Fairfax, VA 22030  
703-841-0703

**Phoenix House Mid-  
Atlantic - women's center**  
200 North Glebe Rd  
Suite 703  
Arlington, VA 22203  
703-841-0703