



UnitedHealthcare welcomes you and your Health First Health Plans' clients

As you may have heard, Health First Health Plans will be sunsetting our Small and Large group lines of business. As a commitment to our community and members we've partnered with UnitedHealthcare to provide a transition option for these members to help provide them with the benefits and network they are accustomed to having. Health First Health Plans and UnitedHealthcare are working to make this transition as seamless as possible. Both organizations look forward to welcoming the Health First providers to the UnitedHealthcare network and allowing your clients to maintain access to the same providers, hospitals and facilities, as well as offering a broad suite of health and well-being services.

Why UnitedHealthcare?

Health First Health Plans looked for a partner carrier with the ability to transition our members as seamlessly and friction free as possible, while also maintaining similar customer costs. UnitedHealthcare was selected as the carrier that also has the ability to best match as many Health First Health Plans' plan designs as closely as possible. An important criteria was maintaining network consistency and minimizing price increases to members. Health First Health Plans and UnitedHealthcare's main goal is to minimize any disruptions to customers while maintaining similar pricing structures.

What UnitedHealthcare has to offer.

Dedicated Broker Support

UnitedHealthcare has dedicated resources exclusively for **brokers and consultants** - with plans, programs and strategies to help grow your business. They are here to work together to deliver quality care for its members.

Quality Health Plans

UnitedHealthcare and Neighborhood Health Partnership (NHP) portfolio of plans include built-in programs that integrate quality care with technology, tools and resources – with similar, if not identical, medical plan benefits to what Health First Health Plans' members have now.

Local Network Access

Broad network of local, quality physicians and other health care professionals, including Health First network hospitals and facilities in Brevard County and close to home.

Wellness Programs to Promote Healthier Lifestyles

Like Health First Health Plans, UnitedHealthcare's wellness programs are

designed to help members take charge of their health. Based on clinical lifestyle modification research, their programs can help members understand and educate themselves and may reward them for positive change.

Easier Access to Healthcare

Advocate4Me® — Connect directly with an advocate to help find solutions centered on a variety of health and wellness needs.

Virtual health plan ID card — Available on our UnitedHealthcare® app.

24/7 benefit access — At home or on the go easy access.

UnitedHealthcare is eager to build solid, lasting relationships with you and your Health First Health Plans' clients. They are committed to ensuring the members' transition to UnitedHealthcare is easy and seamless.

Your UnitedHealthcare representative will be contacting you to discuss the recent announcement and help answer any questions that you may have.

Thank you for your dedication to our community and its members.

Not for Consumer Use.

Advocate4Me services should not be used for emergency or urgent care needs. In an emergency, call 911 or go to the nearest emergency room. The information provided through Advocate services is for informational purposes only and provided as part of your health plan. Wellness nurses, coaches and other representatives cannot diagnose problems or recommend treatment and are not a substitute for your doctor's care. Your health information is kept confidential in accordance with the law. Advocate services are not an insurance program and may be discontinued at any time.

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