Health First Health Plans

For Health First Health Plans Medicare Members

Premium Payment Options

For your convenience, Health First Health Plans offers several ways to make your premium payments.

OPTION 1: Deduction from your Social Security check

You may have your premium deducted from your monthly Social Security check. Please contact Customer Service for more information on how to use this payment option.

OPTION 2: Pay your premium online

You can set up automatic recurring payments online or make a one-time payment directly from your checking account or with a debit or credit card. Simply follow these steps:

1) Sign in to our secure member portal at **myHFHP.org/login**. To register for access to the portal as a new user, click on **Health First Health Plans** then click on **"I need to sign up"** under **"Members."**

2) To set up automatic recurring payments, click the **"Automatic Payment"** button. Follow the directions to complete the setup process. Automatic withdrawals are made on the 5th day of every month. Automatic payments must be set up by the last day of the month for deductions to begin the following month.

3) To make a one-time payment, click on the **"One-Time Premium Payment"** button. The amount field is automatically populated with the total amount due.

OPTION 3: Mail your payment

Mail a check or money order (no cash) to this address:

Health First Health Plans
PO Box 628262
Orlando, FL 32862-8262

OPTION 4: Make a payment in person

Stop by our office Monday through Friday from 8 a.m. to 5 p.m.:

Health First Health Plans
6450 U.S. Highway 1
Rockledge, FL 32955

OPTION 5: Make a payment by phone

Call Customer Service to pay your premium by check, credit card or debit card. See contact information below.

For assistance, please call Customer Service toll-free at **1.800.716.7737** (TTY/TDD relay: 1.800.955.8771) weekdays from 8 a.m. to 8 p.m. and Saturdays from 8 a.m. to noon. From October 1 to March 31, we're available seven days a week from 8 a.m. to 8 p.m.