Dear Health Care Provider,

Health First provides access to images and reports, anytime and anywhere, via our Remote Access Portal. Please submit a Help Desk ticket online and request to have Horizon Rad Station (HRSD) added to your Citrix account. Once you are notified that the ticket is resolved then Radiology images, along with the reports, are a few clicks away.

Navigate to the Health First Inc. homepage at http://www.health-first.org and click on the “For Physicians” section on the left side of the screen. This will bring you to a page containing the ‘Remote Access Portal” button on the right hand side of the screen. Click this button, you will sign in, and the Portal will open displaying your applications. The Radiology PACS application is called Horizon Rad Station. Single click to open HRSD and a sign on page will open. Please be aware this may take up to 30 seconds to load. After signing in the image below will appear. **Make sure to have the file icon displayed (second icon) and the search criteria “With Patient Name Matching”. To change the icon just click on it. To change search criteria select the down arrow. If you encounter any issues please submit a help desk ticket with details of the issue you are having and it will be routed to the appropriate personnel.**

Benefits of Internet PACS include:
- **Immediate & convenient access to images and reports, anywhere and anytime**
  - Provides capability for simultaneous on-line consultation of images with a Radiologist or other Medical Staff.
  - On-line tools for image enhancement including rulers, magnifications, window leveling, etc.
  - Immediate exam updating enables you to know if an exam and/or report has been completed.
  - Increased efficiency for you and your staff by reducing calls for reports or films.