



For Health First Health Plans Medicare Members

Premium Payment Options

For your convenience, Health First Health Plans offers several ways to make your premium payments.

Option 1: Pay your premium online

First, you'll need to create an online account in the member portal or the app.

- 1) Visit **myHFHP.org/login** and input your email and a password.
- 2) Click on "Pay your bill" from the menu.
- 3) Enter your checking, debit, or credit card information.

Autopay can be used for members with checking, credit or debit information that has been entered into your portal account.

Note: If you are an existing member, please be sure to reenter your payment info in the new online member portal for Plan Year 2022.

Option 2: Pay by phone

Call our Care Team at 1.800.716.7737 (Toll-free) | (TTY 1.800.955.8771) to pay with your checking or savings account (credit and debit cards are not accepted over the phone at this time).

Option 3: Mail your payment

Mail a check or money order (no cash) to the following address:

Health First Health Plans
c/o Oscar
PO Box 628752
Orlando, FL 32862-8752

You can also find the address on your monthly invoice.

Option 4: Pay with a deduction

SSA and RailRoad deductions are still available as an option for premium payment. Please call our Care Team to set up this option.

For assistance, please call our Care Team toll-free at **1.800.716.7737** (TTY/TDD relay: 1.800.955.8771) weekdays from 8 a.m. to 8 p.m. and Saturdays from 8 a.m. to noon. From October 1 to March 31, we're available seven days a week from 8 a.m. to 8 p.m.